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Booking Terms & Conditions

Once a booking is confirmed, either verbally or in writing, then the person making the booking is liable to pay a deposit of 20% of the apartment rental within 7 days of the booking being confirmed. If the date of arrival is within 12 weeks of confirmation, then the person making the booking is also liable to pay for the full apartment rental within 7 days of the booking being confirmed.

Final payment must be made 12 weeks prior to arrival. Failure to do so may result in the space being resold and the deposit being forfeit.

A refundable security deposit is added to the final balance payment, £200 for a 2 bedroom apartment and £250 for a 3 bedroom apartment. The deposit is refunded after the end of the booking once the apartment has been checked and any damages or breakages accounted for and the key has been returned. Damage or breakages will be charged at the full replacement charge, plus any related charges. Lost keys will be charged at £25 per key.

Refunds will only be made if space is re-let to the same value and will be subject to a £35 administration fee.

Amendments to bookings may be accepted at the owner's discretion and subject to availability, but will be subject to a £35 administration fee and any reduction in nights will only be refunded if the space is re-sold.